

ID theft

Optional identity theft coverage provides up to \$20,000 for expenses incurred as a result of the theft of your identity. Westfield also provides customers and their family members with highly experienced identity theft fraud specialists, along with proactive resources and ongoing education.

What does your fraud specialist do?

Your fraud specialist guides you and provides practical support through every step of the resolution process—assisting with the paperwork, telephone calls and other tasks required to resolve your situation. And, the same fraud specialist stays with you and your case from beginning to end.

While resolving your identity theft issue is a complex task, remember that we have qualified and caring fraud specialists ready to make this process as easy and stress-free as possible. We truly take care of victims and devote our time to answering any and all questions, listening to your concerns and going the extra mile to resolve your problems and return your life to normal.

- **Identity Theft Resolution Services.** A personal, on-call fraud specialist provides unlimited assistance to restore your identity, handling the entire notification and documentation process. Victims receive one year of free credit and fraud monitoring, plus follow-up.
- **Proactive Identity Services.** If your personal data has been compromised, a fraud specialist quickly moves to lock out thieves with a free fraud alert and acts swiftly to safeguard your identity and help prevent any further damage.
- **Child Risk Identity Services.** Don't wait until fraudulent data stops your child from getting a driver's license or a job. A fraud specialist locks out criminals that wreak havoc on minors' personal information and helps clear up fraud long before it ruins their lives.
- **Marriage Identity Services.** A fraud specialist navigates engaged couples and newlyweds through the maze of marriage license requirements, helps them guard against wedding identity scams, and provides name-change assistance, creditor notification and other services.

You can learn more about protecting against identity theft by visiting www.westfieldinsurance.com. (Click on ID Theft under the Personal Insurance tab.)

Talk to your agent about adding identity theft coverage to your policy.

(Identity theft coverage is automatically included with the Wespak Estate policy.)

- **Military Identity Services.** Active military personnel can stand up to identity thieves back home. A fraud specialist works with you, your authorized spouse or family member, placing a free Military Fraud Alert for up to two years to protect your good name.
- **Medical Identity Services.** A fraud specialist clears up the damage from fraudulent insurance claims and bogus medical services, stopping relentless collection agencies and correcting your treatment files before a medical catastrophe occurs.
- **Travel Services.** You're overseas and suddenly discover a missing passport, driver's license or credit card. Get 24/7, worldwide access to a fraud specialist to recover lost or stolen identification and lock out identity thieves at home or away.
- **Relocation Identity Services.** Make sure your sensitive data moves safely with you. A fraud specialist helps protect financial, credit, and identity information and facilitates uninterrupted access to financial institutions and accounts during a move.
- **Break-In Identity Services.** They've already broken into your home, auto or both. A fraud specialist springs into action with a free fraud alert to keep thieves from breaking into your personal data as well.
- **Disaster Identity Services.** A fraud specialist helps you quickly replace identification and documentation needed to rebuild your life, facilitating access to financial institutions and relaying messages to family, friends and providers.
- **Estate Identity Services.** To minimize risks to survivors, a fraud specialist steps in to lock down the deceased's personal and financial information to prevent misuse, systematically notifying credit issuers, as well as securing death certificates.

