

WHY CHOOSE WESTFIELD?

knowledge
stewardship
respect
integrity
trust



A PROUD HISTORY

Westfield was founded in 1848 by a group of Ohio farmers. Unlike public companies in business to maximize profit, Westfield is organized for the purpose of delivering value to our customers.

Since 1848 we have offered peace of mind and promise of protection, delivered by an exceptional, relationship-focused group of people. Westfield provides personal and commercial insurance in 21 states and surety services in 31 states, through over 1600 independent agency locations. We support academic excellence in schools, teen driver safety programs, and community development. We treat customers like people, not policies.

STABILITY YOU CAN COUNT ON

Westfield has a longstanding reputation for stability and financial strength. Our group of insurance companies is rated "A" (Excellent) by A.M. Best Company, and we have been an "A" or higher for the past 75 consecutive years.

ACCURATE AND DEPENDABLE CLAIMS SERVICE

After claims are settled or closed, we survey our customers, and 96 percent who have had a claim would recommend Westfield to a family member or friend. Our Westfield claims philosophy is to deliver service that is fast, fair and professional. We pay what we owe.

COMMITTED TO INDEPENDENT AGENTS

We sell our products exclusively through our trusted independent agents. Some insurance companies spend millions of dollars on advertising. If you have not heard of Westfield, perhaps it is because we rely on our agents to recommend the best company to their clients. We are a common choice for protection and value.



WESTFIELD
INSURANCE

Sharing Knowledge. Building Trust.®



STILL CURIOUS?

To learn more about our mission, values, background, awards, and much more, please visit

www.westfieldinsurance.com

THE WESTFIELD ADVANTAGE FOR PERSONAL LINES

WESPAK & WESPAK ESTATE

With our package products, we conveniently bundle your home and auto insurance policies into one package. You'll receive extra coverage that normally costs more when added to a regular policy.

You will only receive one bill for these packages. We offer several discounts as well, which can be discussed with your agent. Wespak features broad coverage at competitive rates, and Wespak Estate is our package for more affluent customers with higher valued homes and more complex insurance needs.

FLEXIBLE BILLING OPTIONS

You can pick your due date, type of payment, and frequency. You can even lower your premium by selecting semi-annual or annual pay. On top of that, personal service is available from our own Westfield Insurance Customer Care Center employees at our home office.

UNIQUE COVERAGES

Many extensive coverages are included in your policy, but there are several you may choose to add based on your needs. Here are a few of our most popular coverages:

Identity Theft– Provides up to \$20,000 and fraud specialist assistance to the victim to restore their identity.

Roadside Assistance– Broader than towing & labor, puts service professionals a phone call away, 24/7. Customers may call for locksmith services, flat tire, breakdown, or just running out of gas.

Equipment Breakdown– Protects against unexpected repair or replacement costs due to a mechanical, electrical, or pressurized system breakdown. This could range from a television to a generator.

SPECIAL PROGRAMS

Hertz Car Rental Discounts– Save up to 15% on car rentals from Hertz with a special discount code when booked directly through the Hertz website. Customers are also eligible for a fee-waived Hertz Gold Plus Rewards Membership. Also, when you rent a car from Hertz, they waive loss of use, diminishment of value and administrative fees for any and all losses involving a Hertz vehicle!

OfficeMax Discounts– Customers save through exclusive online discounts on safety equipment for home, including paper shredders, locks, safes, fire extinguishers, smoke and carbon monoxide detectors and more.

Westfield Glass Service– When Westfield repairs chips or cracks, we waive the deductible.

Westfield Specialty Brokerage– Agents may access both Flood Coverage and Hagerty Collector Car Insurance through Westfield Specialty Brokerage.

The information provided on products and/or services described are intended to present a general overview. All applications for insurance are subject to normal underwriting standards and guidelines applicable to a risk. Westfield Insurance reserves the rights to change any of the terms and conditions or availability of products and services. Products and services may not be available in all states.

